**How are courses conducted on the YouLearnt platform?**

YouLearnt offers live, interactive courses where tutors and students meet in real-time via video conferencing. The platform provides multiple interactive tools to enhance the learning experience, ensuring an engaging and effective educational process. Unlike pre-recorded courses, all lessons are conducted live.

**Does YouLearnt offer free courses?**

Yes, YouLearnt occasionally offers free courses in various fields. To find them, check the [Group Courses](https://youlearnt.com/en/group-courses) page regularly for available free courses in your area of interest.

**Does YouLearnt work only for individuals (tutors and learners)?**

No, [YouLearnt](https://youlearnt.com/en)also partners with educational institutions, schools, and universities. The platform provides a unique online learning environment to support institutions that wish to offer online or hybrid education. Schools and universities can use YouLearnt to deliver lessons to their students through their own teachers.

Institutions interested in collaborating with YouLearnt can contact YouLearnt [**here**](https://youlearnt.com/en/contact-us).

**How does YouLearnt work for Learners (Students)?**

[Sign Up](https://youlearnt.com/en/student-registration) Getting started is easy—it takes no more than two minutes to create your account.

[Find Your Perfect Tutor](https://youlearnt.com/en/find-tutors)

* Explore any subject and discover expert tutors who match your needs.
* Can’t find a tutor who fits your preferences? Create a request, and we’ll match you with a suitable tutor.
* Is the subject you want not listed? Add it, and we’ll help you find a tutor!

**Schedule Your First Lesson** Once you’ve chosen your tutor, select a time from their availability and schedule your first lesson.

**Choose a Package That Fits Your Needs** After your first lesson, pick a tutoring package and schedule your ongoing lessons according to your needs.

<https://youtu.be/YcGwCGOaONs>

**I’m a YouLearnt user, and I would like to raise a concern or contact the support team.**

YouLearnt has a dedicated Support Hub for users. To access it:

1. Go to your **Profile Settings**.
2. Select **Support Hub** from the list.
3. Create a new ticket to start communicating with the platform.

**As a YouLearnt tutor, how can I get students?**

Students will be searching for and reaching out to you, so it’s essential to be prepared.

1. **Make your profile attractive:**
   * Use a professional profile picture.
   * Upload an engaging introduction video.
   * Fill out the rest of your profile details, including your certificates and qualifications.
2. **Update your availability regularly:**
   * Students cannot book lessons without available time slots.
   * You can schedule your availability up to a month in advance.
3. **Respond to messages promptly:**
   * The platform notifies you via email when you receive a message from a student.
   * Treat these messages seriously and reply as quickly as possible to show professionalism.
4. **Encourage positive reviews:**
   * After teaching your first student, ask them to leave a positive review.
   * Reviews build trust and help attract more students.

**How does YouLearnt work for tutors, coaches, teachers, mentors, and educators?**

Think of your personal account as your own online education center. You’ll have full control over the subjects you offer, set your own prices, choose your available teaching hours, and issue certificates for your students, all from your dashboard.

**Getting started is simple:**

* **Step 1:** [Create your account](https://youlearnt.com/en/tutor-registration) (this takes less than two minutes).
* **Step 2:** Set your subject pricing (be sure to review the pricing policy first).
* **Step 3:** Schedule your availability. Learners cannot reserve lessons without available time slots (you can always set your availability a month in advance).

Once you’ve completed these steps, you’re ready to start teaching! To attract more students, consider enhancing your profile.

**How can I work as a tutor, coach, teacher, mentor, or an educator on YouLearnt?**

You can start working on YouLearnt at any time without complications. Simply [create an account](https://youlearnt.com/en/tutor-registration), set up your profile, and showcase your skills to attract learners who can start booking lessons with you.

**What does "Certificate Hours" mean on the Subjects page?**

Certificate Hours refer to the number of hours set by the tutor as a requirement for issuing a certificate to the learner upon completion. The minimum requirement is 7 hours.

**How does a learner top up their wallet to book with a tutor on YouLearnt?**

Before reserving a One-to-One class or booking a group course, the wallet must be topped up with sufficient balance. Learners can do this through their home page by clicking on "Wallet Top-Up." Multiple payment options are available to make the process convenient.

**How does a tutor withdraw their earnings on YouLearnt?**

Tutors can withdraw their earnings on YouLearnt through several popular financial channels, including PayPal, Wise, or Payoneer. This can be done via the [Finance](https://youlearnt.com/en/tutor/withdraw)page in the dashboard.

**As a tutor on YouLearnt, am I obligated to set a specific number of daily teaching hours?**

No, working hours are entirely up to you. You determine the number of hours you work with complete flexibility, based on your busy schedule, time zone, and personal vacations.

We allow tutors to schedule their availability up to a month in advance. When you visit the [availability page](https://youlearnt.com/en/tutor/account-settings/availability), you can set your preferred teaching times for the next 30 days. Learners will then be able to book lessons during those times.

If your plans change and you are unavailable for a previously scheduled time, you can easily update your availability by removing the time slot from the availability page.

**I’m a learner, and I can’t find the subject I want to learn on YouLearnt. What can I do?**

One of the challenges YouLearnt addresses is the difficulty of finding tutors for specialized subjects or rare skills. To solve this, we’ve enabled learners to add new subjects to the platform through the [Tutor Request](https://youlearnt.com/en/tutor-request) page. Once the platform approves the subject, it becomes live, allowing tutors to teach it and learners to study it on YouLearnt.

Similarly, tutors can suggest new subjects they wish to teach or skills they have mastered through the [Subjects](https://youlearnt.com/en/tutor/account-settings/subjects) page in their control panel.

**How do you find the right tutor, coach, educator, mentor, or teacher on YouLearnt?**

There are two ways to find the right tutor on YouLearnt:

**Using the** [**Find Tutors**](https://youlearnt.com/en/find-tutors) **page**

Through this page, you can filter tutors based on several criteria, including:

* The subject you want to learn.
* The tutor’s native language and other languages they speak.
* The tutor’s country of residence.
* Hourly rates.
* Availability for direct booking based on their teaching schedule.

**Publishing a** [**Tutor Request**](https://youlearnt.com/en/tutor-request)

Include information such as:

* The required subject.
* Your expected hourly rate.
* The preferred language of instruction.

After publishing, tutors will respond with offers indicating their availability and interest. You can then review the responses and choose the tutor that best fits your needs to begin your learning journey.

**What does the Introduction Video mean, and what should it be like?**

The Introduction Video is the video that appears on your tutor profile. It needs approval from the platform, so it might not be visible immediately after you upload it.

The introduction video is your first opportunity to convince students that you’re the right tutor for them.

**YouLearnt Introduction Video Tips:**

* Only you should appear in the video.
* Avoid distractions, such as a cluttered background or noisy audio.
* Look directly into the camera.
* Do not read from a script; speak naturally.
* Keep the video duration between two to five minutes.
* Use a friendly and approachable tone.
* Ensure the video is specifically created for YouLearnt.

**Make sure to answer the following questions in your video:**

1. What is your first name?
2. What subjects do you teach?
3. What certificates or experiences do you have?
4. What is your nationality?
5. What languages can you teach in?
6. What dialect do you speak?

End your video by encouraging learners to book a trial lesson with you.

You can either use a YouTube link or upload your video directly to YouLearnt using this link after logging in: [Profile description - YouLearnt](https://youlearnt.com/en/tutor/account-settings/profile-description)

**How do tutors handle hourly rates, and are YouLearnt salaries fixed?**

YouLearnt operates with a flexible pricing policy, allowing tutors to set their own hourly rates based on what they deem appropriate. This approach recognizes the diversity of specializations, experiences, and the country from which the tutor teaches.

As for the platform's commission, detailed information about the percentages and pricing structure is available on the Pricing Policy page, accessible via this link: [YouLearnt Pricing Policy](https://youlearnt.com/en/pricing-policy)

**Can tutors publish on the YouLearnt blog?**

Yes, through their tutor accounts, they can request to publish an article in their field of specialization. Each submission is reviewed by the platform's team, and there are several conditions for approving the article before publication on the [blog](https://youlearnt.com/en/blog). To maintain high-quality content that effectively serves our readers, we ask contributors to follow the guidelines below:

1. **Article Length**
   * Word Count: Articles should be between 800–1,500 words to ensure depth while remaining digestible.
2. **Content Focus**
   * Articles should be informative, well-researched, and educational. Our audience includes students, educators, and lifelong learners, so content must provide valuable insights and practical advice.
   * Preferred topics include:
     + Learning techniques
     + Subject matter deep dives (e.g., Math, Science, History)
     + Educational technology
     + Career development
     + Tips for academic success
     + Online education
3. **Prohibited Topics**
   * Avoid subjects unrelated to education, such as:
     + Political opinions
     + Religious content (unless directly relevant to educational studies)
     + Offensive or divisive material
     + Promotions of products or services
4. **Originality and Plagiarism**
   * All submissions must be original and unpublished elsewhere. We do not tolerate plagiarism. Please cite any sources you reference with proper attribution.
5. **Writing Style**
   * Articles should be clear, engaging, and professional. Avoid overly complex jargon or technical terms unless they are essential to the subject.
   * Use subheadings to break up long sections and make content easier to follow.
6. **Final Note**
   * We aim to publish helpful and actionable content for a diverse readership. Ensure your writing is inclusive and avoids any language that may be perceived as discriminatory or offensive.

**What does the profile score mean in YouLearnt?**

The profile score on the [YouLearnt](https://youlearnt.com/en)platform is a percentage that reflects a tutor’s overall profile strength. It is determined by several factors, including completing the profile (such as adding an introductory section and listing certificates obtained), practical experience, availability for teaching on the platform, student reviews, and more. A higher profile score increases the tutor's visibility in search results on the Find Tutor page.

**What ages does YouLearnt cover?**

We believe that a certain age does not mark the end of learning. Therefore, YouLearnt is suitable for all ages without any restrictions.

**Can children take lessons on YouLearnt?**

Yes, they can. The parents can create an account on YouLearnt, choose a tutor, and manage lessons. All the child has to do is attend class on time.

**How much do lessons cost?**

There are differences in price between tutors. You will search for a tutor who teaches the subject in the language you want. You will find different prices as each tutor sets the hourly cost for lessons. You can choose a tutor with an hourly rate that suits you.

**What are the subjects that YouLearnt covers?**

At YouLearnt, we strive to provide comprehensive coverage of all subjects. In case you are unable to find the subject you require, as a student, you may create a post requesting a tutor who can teach it. If you are a tutor, and you cannot find the subject you desire to teach on our list of subjects, you may request to add it.

**What is a trial session on YouLearnt?**

A trial session is the initial meeting between a learner and a tutor. It is charged at the same rate as the tutor's regular hourly fee listed on their profile. During this session, the learner has the opportunity to get to know the tutor and decide if they are the right fit moving forward.

**What does a package mean?**

A package refers to the number of hours a learner reserves with a tutor after completing the trial session, allowing them to schedule future lessons with the same tutor.

**Can a learner reserve more than one trial session?**

Each learner is entitled to one trial session with each new tutor. After completing the session, the student should have a clear idea of whether the tutor is a good fit. If satisfied, they can reserve an unlimited number of packages with that tutor. If the learner wishes to try a different tutor, the process starts again: they reserve a trial session, followed by packages if they choose to continue.

**Which countries are YouLearnt tutors from?**

YouLearnt is a global platform where tutors from any country can register as tutors, aimed at removing geographical boundaries and making learning accessible to all.

**Can I balance my personal circumstances and learning on YouLearnt?**

YouLearnt operates 24/7, with tutors from various countries and time zones. This diversity allows learners to find available tutors at any time of the day. Additionally, you'll find tutors ready to teach on weekends and holidays.

**How does learning work on YouLearnt?**

YouLearnt primarily emphasises one-to-one sessions, as we believe this approach provides personalised instruction that effectively addresses each learner's unique needs. In addition, we also offer group courses, where learners and tutor participate simultaneously.

**Important pages:**

**Privacy Policy**

[**https://youlearnt.com/en/privacy-policy**](https://youlearnt.com/en/privacy-policy)

**Security**

[**https://youlearnt.com/en/security**](https://youlearnt.com/en/security)

**Terms and Conditions**

[**https://youlearnt.com/en/terms**](https://youlearnt.com/en/terms)

**Cookies Policy**

[**https://youlearnt.com/en/cookies-policy**](https://youlearnt.com/en/cookies-policy)

**Pricing policy**

[**https://youlearnt.com/en/pricing-policy**](https://youlearnt.com/en/pricing-policy)

**FAQ (Frequently Asked Questions)**

[**https://youlearnt.com/en/FAQ**](https://youlearnt.com/en/FAQ)